

Systemic Practice Pilot Study

Data privacy notice for practitioners

As required by law, the purpose of this data privacy notice (DPN) is to explain what personal data we want to collect about you, as a practitioner, for the purposes of a research study called: *the Supporting Families Systemic Practice Pilot Study* (“the research”). The research is looking to understand how training and support to practitioners can improve the support they give to families such as yourselves.

Coram, who lead the research are a joint data controller with your local authority. The Institute of Family Therapy is helping us deliver the pilot and Ecorys is working with us as our research partner. We together (“we”, “us”, “our”) are committed to protecting the privacy and security of the personal data we collect about you and others as participants (“you/your”) in this research study.

Please read this data privacy notice carefully. It provides important information about your rights and how we handle your personal information. It should be read with the consent information provided as part of the online survey.

How we collect information about you

If you decide to take part in the research, we will collect personal data in a variety of ways and at a variety of times throughout the research. We refer to “**direct data collection**” when data is collected directly from you. We refer to “**indirect data collection**” when the data is not collected directly from you. This data may include:

- Data shared with Coram from your Local Authority (**indirect** data collection)
- Data from yourself via a questionnaire emailed to you by the research team (**direct** data collection)

Indirect data collection

We will use data on you from your local authority that they will collect. The data we will use will only be for the purposes of this research study.

Personal data will include your names, work email address and job title.

Other data used will include information about the training you receive and the practice sessions you attend.

Direct data collection

We as the research team will directly collect data from you in the form of an online survey sent by Ecorys (our research partners) to you via email.

Personal data will include your qualification level, your professional role, your length of service and your contracted hours.

The survey also asks questions about your current role, your training as well as your current practice and views on your current role.

Purposes for which we use personal information and the lawful basis

We will process your data for the purposes of this research study under the lawful basis:

1. **Personal data** will be processed under the basis of **Public Task** under UK General Data Protection Regulation Article 6.1(e).

What will you do with my data

The data collected will be **pseudonymised** (i.e. made so it not identify you as an individual). This data will then be only be used for research purposes as part of this study. The data will be attributed to your local authority but **individuals will not be named or identified in the results**. It will be analysed and used to write a report for the Department for Education who are funding this research study. It will inform the development of the Supporting Families programme delivery and wider Early Help policy that your practitioner works on. This included the Government's reform of children's social care and its strategy: [Stable Homes, Built on Love](#).

Sharing your data

Your data will not be shared with anyone else other than the research team at Coram and Ecorys. We will not share your personal data outside of the UK. There may be scenarios where we have a legal obligation to disclose or share your personal data for safeguarding reasons, as required by law. This is if we believed you or someone you mention is at risk of harm (for example they were going to be attacked). We will only ever disclose your personal data to these third parties to the extent we are required to do so by law. In the very rare occasion this might happen, we would always aim to talk to you about what information would be shared as well as how and when they are going to share this with others.

How long we keep your data

We will keep your personal information for the least amount of time necessary and reduce the amount of personal information to the minimum required. Where there may be a need to revisit this research we keep your personal information for a further period of 2 years before secure deletion of your personal information. The final report will be published in Spring 2026. We will therefore keep it for 2 years after the report is published.

How we protect your data

We implement appropriate technical and organisational measures to protect your data that we process from unauthorised disclosure, use, alteration or destruction. We have completed a **data protection impact assessment** to make sure your personal information is secure and protected at all times throughout this study. Your information is securely stored on a dedicated drive, and access is controlled by Coram and the local authority in accordance with Data Sharing Agreements in place between the local authority, Coram, Ecorys and the Institute of Family Therapy. We will always keep these Data Sharing Agreements under review to make sure that the measures we have implemented remain appropriate.

Your rights and options

Your rights relating to your personal data include:

- You have the right to access your personal data and can request copies of it and information about our processing of it
- If the personal data we hold about you is incorrect or incomplete, you can ask us to rectify or add to it
- Where we are using your personal data with your consent, you can withdraw your consent at any time
- Where we are using your personal information you can object to us using it this way
- We are not using your personal information for direct marketing purposes

Contact us

If you have any questions, or wish to exercise any of your rights, then you can contact:

Project: Supporting Families Systemic Practice Model Pilot Study
Organisation: Coram
Address: 41 Brunswick Square, London, WC1N 1AZ
Email: research@coram.org.uk
Call or text: 07805 813 071



Alternatively you can contact Coram's Data Protection Officer, Chris Kelly, Director of People and Compliance at christine@coram.org.uk. Or Ecorys' Data Protection Officer at DPO@ecorys.com.

How to complain

You can lodge a complaint with the Information Commissioner's Office:

Address: Wycliffe House, Water Lane, Cheshire, SK9 5AF
Helpline phone number: 0303 123 1113
ICO website: <https://ico.org.uk/concerns>

Changes to this privacy notice

We may update this notice (and any supplemental privacy notice), from time to time as shown in the footer.

We will notify you of the changes where required by applicable law to do so.